

From: Melnykovych, Andrew (PSC)
To: "James"
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Friday, August 18, 2017 4:59:00 PM

Dear Mr. Daugherty:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED
By Kentucky PSC at 5:16 pm, Aug 18, 2017

-----Original Message-----

From: James [REDACTED]
Sent: Monday, July 24, 2017 6:55 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Cc: Ray S. Jones II [REDACTED]
Subject: Power increase

I am writing you this letter to you in reference to case 2017-00179 ky power increase. As a resident of pike county ky and a disable person myself I see the devastating impact it has not only the disable people itself but the community as a whole. What you will be doing should you approve this is increase is asking the residents to pay more to keep there lights on when some can't afford to pay there medication and other bills and nauseates that they may need. A couple of years ago ky power ask for an increase and you all approved it. At that time the citizen couldn't pay it then and they can't pay for it now. They got so many tax on the power bill that we are paying for that we don't even know what it is used for. Enough is enough. It time for you all to hold them accountable and put a stop to this.

A concern citizen
James Daugherty

Sent from my iPhone

From: Melnykovych, Andrew (PSC)
To: "Carla Pleasant"
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Friday, August 18, 2017 4:58:00 PM

Dear Ms. Pleasant:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

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Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Carla Pleasant [REDACTED]
Sent: Monday, July 24, 2017 6:26 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case no 2017-00179

To whom it may concern:

I urge you to not approve the proposed rate increase for AEP. I am a Pike County resident and I don't think I need to tell you of the hardship caused by the down turn in coal in this area.

Please consider the elderly and others on fixed incomes and REJECT their proposal. Enough is enough. Let them pay their bills the same way the rest of us have to...operating expenses and not a raise every other year.

Thank you,
Carla Pleasant
[REDACTED]

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Friday, August 18, 2017 4:44:00 PM

Dear Ms. Dotson:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Thank you for your interest in this matter.

Andrew Melnykovych

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Andrew.Melnykovych@ky.gov

From: [REDACTED]
Sent: Monday, July 24, 2017 6:21 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Pike co electric increase

I am a pike co ky citizen who is concerned with these high increases to our power bills, being a single mother of three making only \$ 24,000 yearly it's hard enough now to make these 170-200 a month payments, and now we are getting a new increase... I really don't understand how people on a fixed income are going to make it... please listen to us and help us... thank you
Sherry Dotson

[Sent from Yahoo Mail for iPhone](#)

From: Melnykovych, Andrew (PSC)
To: ["Susie Howard"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Friday, August 18, 2017 4:43:00 PM

Dear Ms. Howard:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

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Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Susie Howard [REDACTED]
Sent: Monday, July 24, 2017 4:23 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: CASE # 2017-00179

To Whom it May Concern,

I am 100% AGAINST the rate increase that AEP is asking for.

This area has been hit so hard with the mining lay offs, so many out of work and not to mention the elderly and disabled on fixed incomes. I know because my family is one of them. My husband is disabled at 57 due to severe black lung. I work to support us and two of our grandchildren that we have adopted. Just this month my power bill has jumped to over 250.00 from 180.00 last month. With a an increase of what they are asking for, by this winter where our bill is usually about 300.00 it will be more like 500.00 to 600.00 per month.

Power bills should not be as much or more than a house payment. AEP's profits was over a million dollars last quarter and they are asking for a raise????? We are having to pay for some retirement already which I find to be one of the craziest things I have ever heard of.

Also, a co- worker where I work lives 40 minutes from where I do. Her electric comes from a co op, that purchases power from AEP. When comparing bills, she uses about the same kilowatts I do, but her bill was only 93.00. This Co Op PURCHASES POWER FROM AEP..... Why can they sell it cheaper than AEP???

I have spoken to our local businesses in the area concerning the rate increase, the ripple down effect it will have. They will in turn have to pass the cost along to us.... again us, for the higher costs of the electricity.

This area just cannot withstand more of AEP's rate increases, WE FEEL WE HAVE AND ARE PAYING OUR SHARE AND THEN SOME. Ask them about their profit margin from last quarter....

Thank you

Suzanne Howard
Letcher County, Kentucky

From: Melnykovych, Andrew (PSC)
To: "[Iris Williams](#)"
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Friday, August 18, 2017 4:42:00 PM

Dear Mr. & Ms. Williams:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Thank you for your interest in this matter.

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Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Iris Williams [REDACTED]
Sent: Monday, July 24, 2017 4:59 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Cc: [REDACTED]
Subject: Case #2017-00179

Sent from my iPad

My husband and I are very much against another rate increase for AEP in Perry County, Ky. Our bills are already way too high. In the summer, our bill is around \$200.00. In the winter our bill runs around \$400.00 and higher. When you aren't able to buy groceries because of your electric bill, something is very wrong! The electric company is already taking too much money out of the people of Perry County.

Thank you for your consideration.

Sincerely,

Iris Kaye Williams
Charles E. Williams

From: Melnykovych, Andrew (PSC)
To: ["Laura Wilson"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Friday, August 18, 2017 4:36:00 PM

Dear Ms. Wilson:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

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From: Laura Wilson [REDACTED]
Sent: Monday, July 24, 2017 2:07 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Rising power bills.

Please take notice of the following letter written by our Pike County Clerk. She is responding with concerns about the proposed rate hikes. We people on fixed income do not have any raises or extra income to help pay our bills as it is right now. Please stop giving them raises every time the submit one to be considered. I worked for 28 years in public education and when I retired I had no idea that our rising utilities would cause us to have to live from pay day to pay day. Please deny the proposed rate increase.

Sincerely,
Laura Wilson

Fact Sheet 2015

OPERATING INFORMATION

09/09/15 (Approx.)

Number of AEP Employees:	18,392
Kentucky Power (Distribution)	216
Kentucky Power (Transmission)	67
Kentucky Power (Big Sandy/Mitchell Plants)	385
AEP (Service Corporation Transmission, Distribution and Generation Support)	49

Number of Customers 168,503

By County (as of 10/09/15)

Boyd: 24,274; Breathitt: 5,304; Carter: 8,636; Clay: 18;
Elliott: 28; Floyd: 15,462; Greenup: 15,000; Johnson: 7,317;
Knott: 7,975; Lawrence: 7,863; Leslie: 5,602; Letcher: 11,574;
Lewis: 257; Magoffin: 3,090; Martin: 4,910; Morgan: 1,172;
Owsley: 10; Perry: 15,211; Pike: 33,630; Rowan: 1,170.

Miles of Power Lines:	11,537
Miles of distribution	10,237
Miles of transmission	1,300

Wholesale Customers (Load):

Vanceburg	15.9 Megawatts
Olive Hill	6.8 Megawatts

Largest Customers (Annual kWh):

Marathon Petroleum LLC	Markwest Energy Appalachia
AK Steel Holding Corp.	Air Products and Chemicals

Financial Information:

2014 Operating revenues	\$814,729,047
2014 Net income	\$38,378,223
2014 State & local taxes	\$22,472,760

Residential Customer Cost:

Base rate per kilowatt-hour cost:	8.735 cents
(Does not include surcharges, adjustment factors and other variable, recurring charges)	

Electric Sales (MWh):	6,783,525
Wholesale	95,346
Retail	6,688,179

MAIN OFFICE: FRANKFORT: 101A Enterprise Dr
(40601) • Phone: 502.696.7000 Fax: 502.696.7006



COMPANY LOCATIONS

Kentucky Power Distribution Facilities

ASHLAND: 12333 Kevin Ave. (4102) Service Center, Boyd County	District HQ
HAZARD: 1400 East Main St. (41701) Service Center, Perry County	District HQ
PAINTSVILLE: 416 Tays Branch Rd. (41240) Area Office, Johnson County	Pikeville District
PIKEVILLE: 3249 North Mayo Trail (41501) Service Center, Pike County	District HQ
SOUTH WILLIAMSON: 1300 Buffalo Dr., Williamson, WV (25661) Service Center, Mingo County (WV)	Pikeville District
WHITESBURG: 117 Madison St. (41858) Area Office, Letcher County	Hazard District

POWER PLANTS

as of 11/23/15

Big Sandy Plant

23000 U.S. Highway 25, Louisa, KY 41230, Lawrence County
Generation Capacity: 278 Megawatts
Number of Employees: 71 Kentucky Power and AEP

Mitchell Power Plant*

8999 Energy Road, Moundsville, WV 26041, Marshall County
Generation Capacity: 1,560 Megawatts
Unit 1: 770 MW (1971) / Unit 2: 790 MW (1971)
Number of Employees: 314 Kentucky Power
Annual Coal Use: 2.5 million tons
*Kentucky Power owns 50 percent interest in this plant and its generation

Dear Pike County Citizens,


I am writing this notice to you concerning recent news about the rate increase AEP (American Electric Power) is giving to their customers.

Last year, the average person's winter electricity bill ranged between \$500.00 - \$800.00 a month. The reason I know this is because in my job I talk to a lot of people and have heard firsthand the impact that utility bills have had on their households. For those who are financially fortunate this increase probably won't affect very much, but for those of you who are not it is a very critical issue.

As of present, most of our older and disabled citizens are on a fixed income and local families are struggling to make ends meet. They simply do not have extra money. They are already choosing between food, medicine or monthly bills. They can barely survive the way it is now!

On the back of this notice you will find a fact sheet about AEP (American Electric Power) on this sheet you will notice that as of 10/09/2015 Pike County had 33,630 customers. This number is far more than any other county that was included on the list. Let's band together and be a voice for Pike County and let AEP know that we are against this increase.

Gratefully Yours,



Rhonda Taylor, Pike County Clerk

Please express your concerns and opinions on this matter by contacting the Public Service Commission and let them know how you feel about the proposed rate increase for our electric bills.

Mail your comments to the following address: PUBLIC SERVICE COMMISSION
211 SOWER BLVD
FRANKFORT, KY 40601

Or E-mail to psc.info@ky.gov

You must include the case number 2017-00179.... all comments opposing the rate increase must be received in Frankfort by July 26, 2017

Sent from my iPad

From: Melnykovych, Andrew (PSC)
To: ["shirley baker"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Friday, August 18, 2017 4:36:00 PM

Dear Mr. & Ms. Baker:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: shirley baker [REDACTED]
Sent: Monday, July 24, 2017 2:10 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: INCREASE IN ELECTRIC BILLS

TO: PUBLIC SERVICE COMPANY

RE: CASE NUMBER 2017-00179

I AM WRITING IN REFERENCE TO KENTUCKY POWER COMPANY WANTING TO INCREASE OUR ELECTRIC BILLS 17%, PLEASE IF AT ALL POSSIBLE, DO NOT ALLOW THIS TO HAPPEN!!!!

IT WILL PUT A GREAT HARDSHIP ON THE RESIDENTS OF LESLIE COUNTY AND SURROUNDING COUNTIES.

LIKE MY HUSBAND AND I, A LOT OF PEOPLE IN THIS AREA ARE ON A FIXED INCOME, AND THE PEOPLE THAT ARE WORKING LIVE PAYCHECK TO PAYCHECK.

YOUR HELP IN THIS MATTER WOULD BE GREATLY APPRECIATED.

MARVIN & SHIRLEY BAKER
344 LAUREL FORK LANE
HYDEN, KY. 41749



From: Melnykovych, Andrew (PSC)
To: "Lucrecia"
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Friday, August 18, 2017 4:35:00 PM

Dear Ms. Varney:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Thank you for your interest in this matter.

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Director of Communications
Kentucky Public Service Commission
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Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Lucrecia [REDACTED]
Sent: Monday, July 24, 2017 2:06 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2017-00179

I am writing concerning the rate hike AEP is proposing for my area. I don't think they understand how hard people in this area have it. The utility rates now, are higher than in most other areas of Kentucky. How can they expect us to pay even more, especially considering they are part of the reason for the decline in this area. They chose to tear down their operation and rebuild, exhausting yet another natural resource, instead of working to make the coal plant they had cleaner. They purchase some of their power from other states. I would also like to know, since I'm contributing to their employee retirement fund, am I going to be entitled to receive any of these benefits when I retire? I contribute as much to their retirement a month as I do my own. Some months, when my bills are even more ridiculous than usual, I actually contribute more to their plan than I can afford to contribute to my own. Something has to be done. They have a monopoly on power in this area and are taking full advantage of it.

Lucrecia Varney
8031 State Hwy 194 East
Kimper, KY 41539

From: Melnykovych, Andrew (PSC)
To: ["Tony Smith"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Friday, August 18, 2017 4:34:00 PM

Dear Mr. Smith:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

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Andrew.Melnykovych@ky.gov

From: Tony Smith [REDACTED]
Sent: Monday, July 24, 2017 1:04 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Kentucky Power Rate Increase

To whom it may concern,

It is hard enough in the area we live in, in Eastern KY, it is hard enough to pay your bills monthly already. It seems as though everytime you get your "head afloat" so to speak something happens that tries to make you sink yet again. The rate increase that AEP - KY power is asking for yet again is one of those moments. People here are trying there best. However, if push comes to shove eventually people will either be forced to move out or revert back to days of old. It is sad that in the neighbor state of TN you can have a home the size I currently live in and only pay \$70/month for electric service while here we are paying anywhere from \$300-700/month. It is crazy that they are allowed to get away with this.

Please consider all the families you will be hurting and taking away from if you approve this rate increase from them. I pray that you truly research before approving etc. Don't blindly say

yes to these people. You will be doing a disservice to many people. ...

Thank you for considering us before you approve it.

Much appreciation,

Tony Smith
10 Woford Street
Phelps, KY 41553

[REDACTED]

[REDACTED]

From: [Melnykovych, Andrew \(PSC\)](#)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Tuesday, August 15, 2017 2:25:59 PM

Dear Ms. Johnson:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
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Andrew.Melnykovych@ky.gov

From: [REDACTED]
Sent: Friday, July 21, 2017 9:37 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: case #2017-00179

My name is Rhonda Johnson. My husband and I are senior citizens from Letcher County, Ky. Customers of AEP Ky Power, and like many in this area we are struggling to keep our home operating on a fixed income/Social Security. My husband is fighting 2 different cancer at this time. I feel that I don't have to tell you what all this entails. We have endured the Ky Power rate increases over the years and at this time we are living in barely nothing. By the time we pay our BASIC utility bills for our home THERE IS NOTHING LEFT TO LIVE ON !! PLEASE PLEASE PLEASE do not let Ky Power have another increase. We CANNOT stand anymore. We cannot afford anymore. This is totally unfair to the people of eastern Ky. We live in fear of Ky Power never knowing what our bill amount is going to look like. AFRAID to use the heat or air conditioner. AFRAID!!!! WE OPPOSE THIS INCREASE !!! On the behalf of the elderly PLEASE DO NOT ALLOW THIS INCREASE. !!

From: Melnykovych, Andrew (PSC)
To: ["Jennifer Adkins"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Friday, August 18, 2017 5:01:00 PM

Dear Ms. Adkins:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
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Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Jennifer Adkins [REDACTED]
Sent: Monday, July 24, 2017 8:29 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Cc: Jennifer Marie Adkins <larjenna@hotmail.com>
Subject: Rate increase

I am writing this email opposing a rate increase by Kentucky Electric Power. I am a retiree of the Department for Community Based Services-Family Support. I support the points Ms Taylor our Pike County Clerk has noted. Additionally, I spent the last years of my retirement in management and in direct contact with Pike County's most vulnerable adults and family in crisis. There is simply no justification for a rate increase in Pike County due to the poverty already in existence in the area due to the impact of coal business and living costs. I watched several cases where people were having to choose paying their electric bill over needed medication or even food. Not only people living on a set income but the working poor are making daily sacrifices already to live. To see the elderly layering clothing, blocking off only one room of their house and /or doing without medicine or food during winter months because of the already outrageous cost of their cost to American Electric Power is against all standards that American people should be forced to exist in. I don't entertain the information that assistance is available. The assistance allotted to Community Action has not increased the 27 years I worked for the government. Assistance available is so limited that it has very little impact on the crisis. I was told to have the elderly and sick provide a letter of medical necessity should they have medical devices requiring electricity. That too is for a limited time and something that very few are aware they can do or the means to get the statement and provide it to AEP. It would also incur a cost to the already struggling individual for transportation and a Dr visit. As stated by Ms Taylor the average costs last year was 500-800 dollars and is a cost that even the two family households struggled to pay. I am requesting that the commission consider the realistic impact this increase would cost and the actual necessity for AEP to implement this increase. Don't allow the greedy to take food and medicine from the needy when healthcare

is already an issue. Please consider the people of Pike County and deny AEP the increase.
Sincerely, a concerned citizen who now depends upon a fixed income Jennifer Adkins

*William H May, III
Hurt, Deckard & May
The Equus Building
127 West Main Street
Lexington, KENTUCKY 40507

*Janice Theriot
Zielke Law Firm PLLC
1250 Meidinger Tower
462 South Fourth Avenue
Louisville, KENTUCKY 40202

*Katie M Glass
Stites & Harbison
421 West Main Street
P. O. Box 634
Frankfort, KENTUCKY 40602-0634

*Don C Parker
Spilman Thomas & Battle, PLLC
300 Kanawha Blvd, East
Charleston, WEST VIRGINIA 25301

*Justin M. McNeil
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*Larry Cook
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
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*Elizabeth Sekula
American Electric Power Service Corporation
1 Riverside Plaza, 29th Floor
Post Office Box 16631
Columbus, OHIO 43216

*Honorable Kurt J Boehm
Attorney at Law
Boehm, Kurtz & Lowry
36 East Seventh Street
Suite 1510
Cincinnati, OHIO 45202

*Laurence J Zielke
Zielke Law Firm PLLC
1250 Meidinger Tower
462 South Fourth Avenue
Louisville, KENTUCKY 40202

*Gregory T Dutton
Goldberg Simpson LLC
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*Kent Chandler
Assistant Attorney General
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*Mark E Heath
Spilman Thomas & Battle, PLLC
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Charleston, WEST VIRGINIA 25301

*Hector Garcia
American Electric Power Service Corporation
1 Riverside Plaza, 29th Floor
Post Office Box 16631
Columbus, OHIO 43216

*Kentucky Power Company
855 Central Avenue, Suite 200
Ashland, KY 41101

*Honorable Michael L Kurtz
Attorney at Law
Boehm, Kurtz & Lowry
36 East Seventh Street
Suite 1510
Cincinnati, OHIO 45202

*James W Gardner
Sturgill, Turner, Barker & Moloney, PLLC
333 West Vine Street
Suite 1400
Lexington, KENTUCKY 40507

*Kentucky Power Company
Kentucky Power Company
855 Central Avenue, Suite 200
Ashland, KY 41101

*Honorable Matthew R Malone
Attorney at Law
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*Jody M Kyler Cohn
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*Kenneth J Gish, Jr.
Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KENTUCKY 40507

*Honorable Mark R Overstreet
Attorney at Law
Stites & Harbison
421 West Main Street
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